



Always On Never Down

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FocusOn Application Monitoring: Datasheet

Your business success depends on your IT infrastructure. You need FocusOn Application Monitoring to deliver proactive services that not only keep your applications up and running, but running effectively and efficiently.

FocusOn Application Monitoring means that you will immediately gain insight into the health and performance status of your applications; while having the peace of mind that FocusOn is monitoring your application infrastructure 24x7x365!

FEATURES

1. Real-time Access & Quick Response

- **FocusOn** can monitor the availability and performance of your applications, while providing real-time web access to view application health and performance metrics
- Real-time web access to the **FocusOn** ticketing system. View the status of all open tickets, open a new ticket, or view past ticket history
- Automatic alert dispatch to **FocusOn** Engineers guarantees a quick response to problems at your site

2. Website Monitoring & Alerting

- With many applications being web-enabled, **FocusOn** will monitor the availability and response times of your web-enabled applications.
- Hosting your own web-enabled applications? **FocusOn** can monitor the end-user experience of both your internal (LAN) users and your external (WAN) users or customers.
- Leverage the Focus Professional Services Organization for all future application upgrades or migrations.

3. Database Monitoring & Alerting

- With most applications using back-end databases for data storage, allow **FocusOn** to monitor the availability, performance and capacity of your database systems
- Easily defined thresholds will trigger Alerts to the FocusOn staff when database performance is below acceptable standards.

FEATURES

4. Remote Monitoring and Communication

- **FocusOn** can minimize disruptions to the work environment by remotely resolving issues using a secure remote connection
- If an issue arises that requires on-site assistance, prior in-depth knowledge allows us to send fully prepared specialists who can resolve the issue faster than ever before
- Application services monitoring and alerting (HTTP, SNMP and others)
- Application Middleware Event Log, Syslog, Custom Log monitoring and alerting
- Very low bandwidth requirements

5. Support Subscription and Vendor Management

- **FocusOn** will log and track support subscription information providing renewal notification to ensure all mission-critical applications are under manufacturer support
- Allow **FocusOn** to provide Vendor Management for all issue escalation and support requirements

GROW YOUR BUSINESS, CUT COSTS!

- **24x7x365 FocusOn Network Monitoring** shifts from fixing problems to cooperatively managing your network's growth
- **Maximize the life of existing hardware and minimize unnecessary expenses by reallocating existing resources to where they are needed most**