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## FocusOn Network Monitoring: Datasheet

**Your business success** depends on your IT infrastructure. You need FocusOn Network Monitoring to deliver proactive services that not only keep your network up and running, but running effectively and efficiently.

FocusOn Network Monitoring means that you will immediately gain insight into the health and performance status of your network; while having the peace of mind that FocusOn is monitoring your network infrastructure 24x7x365!

### FEATURES

#### 1. Real-time Access & Quick Response

- **FocusOn** can monitor the availability and performance of your network, while providing real-time web access to view network device health and performance metrics
- Real-time web access to the **FocusOn** ticketing system. View the status of all open tickets, open a new ticket, or view past ticket history
- Automatic alert dispatch to **FocusOn** Engineers guarantees a quick response to problems at your site

#### 2. Configuration Management

- **FocusOn** will document the configuration of all monitored network devices
- Feel safe as your network device configurations will be archived on a routine basis by **FocusOn**; allowing for a configuration reload should the need arise
- Leverage the Focus Professional Services Organization for all future network upgrades or projects

#### 3. Graphical Performance Reporting

- Scheduled executive reporting, automatically generated and sent directly to your e-mail address
- Easy-to-understand graphical reports with "un/acceptable threshold" lines
- Makes capacity management and upgrade planning simple

### FEATURES

#### 4. Remote Monitoring and Communication

- **FocusOn** can minimize disruptions to the work environment by remotely resolving issues using a secure remote connection
- If an issue arises that requires on-site assistance, prior in-depth knowledge allows us to send fully prepared specialists who can resolve the issue faster than ever before
- Network services monitoring and alerting (SSH, HTTP, Telnet and others)
- Network device component monitoring (Fans, CPU, Power Supplies and others)
- Very low bandwidth requirements

#### 5. Warranty and Vendor Management

- **FocusOn** will log and track warranty information providing renewal notification to ensure all mission-critical devices are under manufacturer warranty
- Allow **FocusOn** to provide Vendor Management for all issue escalation and warranty requirements

### GROW YOUR BUSINESS, CUT COSTS!

- **24x7x365 FocusOn Network Monitoring** shifts from fixing problems to cooperatively managing your network's growth
- **Maximize the life of existing hardware and minimize unnecessary expenses** by reallocating existing resources to where they are needed most