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FocusOn Server Monitoring: Datasheet

Your business success depends on your IT infrastructure. You need FocusOn Server Monitoring to deliver proactive services that not only keep your server infrastructure up and running, but running effectively and efficiently.

FocusOn Server Monitoring means that you will immediately gain insight into the health and performance status of your servers; while having the peace of mind that FocusOn is monitoring your server infrastructure 24x7x365!

FEATURES

1. Real-time Access & Quick Response

- **FocusOn** can monitor the availability and performance of your server infrastructure, while providing real-time web access to view server health, performance metrics and various on-demand reports
- Real-time web access to the **FocusOn** ticketing system. View the status of all open tickets, open a new ticket, or view past ticket history
- Automatic alert dispatch to **FocusOn** Engineers guarantees a quick response to problems at your site

2. Performance Monitoring & Capacity Planning

- **FocusOn** will continuously monitor critical CPU, disk and memory performance counters that are configured for your specific server environment
- Drive Space Monitoring with on-demand reports and monthly/quarterly automated reports, capacity planning is made simple

3. Microsoft Active Directory, Core Service Monitoring & Security Monitoring

- **FocusOn** Server Monitoring includes in-depth monitoring of your Microsoft Active Directory environment and required Microsoft Core Service such as DHCP, Print Spooler and Terminal Services
- Microsoft Security monitoring is accomplished via automatically scheduled MBSA scans and Windows event log monitoring

FEATURES

4. Remote Monitoring and Communication

- **FocusOn** can minimize disruptions to the work environment by remotely resolving issues using a secure remote connection
- If an issue arises that requires on-site assistance, prior in-depth knowledge allows us to send fully prepared specialists who can resolve the issue faster than ever before
- Server Hardware Monitoring (HP & Dell)
- Operating System Monitoring (Windows, & Linux)
- Service Availability Monitoring (DNS, FTP, HTTP, SMTP and others)
- Event Log Monitoring

5. Warranty and Vendor Management

- **FocusOn** will log and track warranty information providing renewal notifications to ensure all mission-critical servers are under manufacturer warranty
- Allow **FocusOn** to provide Vendor Management for all issue escalation and warranty requirements

GROW YOUR BUSINESS, CUT COSTS!

- **24x7x365 FocusOn Network Monitoring** shifts from fixing problems to cooperatively managing your network's growth
- **Maximize the life of existing hardware and minimize unnecessary expenses by reallocating existing resources to where they are needed most**