

Managed IT Services

A special offer for new customers

The Focus Approach

Focus Technology Managed IT Services team understands that streamlining communications and minimizing disruptions to your business are critical for an optimal IT operating environment. Our services are flexible enough to meet the IT requirements and challenges of any size organization today. From infrastructure planning to Helpdesk services and cybersecurity, we can support and supplement all of your IT needs.

Proactivity Leads to Productivity

With Managed IT Services from Focus Technology, you'll enjoy the benefit of a full team of IT specialists keeping your systems in excellent working order. Our highly trained expert Managed IT Services team can help extend your IT department and meet your immediate needs. Focus services are designed to be dynamic and cost effective. We provide fixed monthly payments, so you always know what to expect; and only pay for the resources that you use. Here is an overview of some of the services that can be included in your managed services package:

- Helpdesk
- Managed Security Services
- Server, Network and Desktop Monitoring
- Technology Maintenance
- Managed Back Up and data protection Services
- Server Support and maintenance
- On-Site Field Technicians
- Virtual CIOs and Virtual CISOs

SPECIAL OFFER (Until June 30, 2020)

All new managed services customers receive the following additional services **at no charge**:

- 30 days Live Answer Helpdesk for your entire team
- Focus Advanced Endpoint Protection on all managed endpoints
- All on-boarding fees waived
- Patching, up to 10 servers
- Free Anti-virus / Anti-malware software

Discover the Benefits of an Expert Team

With Focus Technology's proven methodology, you get significant time savings, resulting in a more cohesive and productive IT infrastructure. You get:

- Internal IT staff supplementation with onsite and remote assistance
- A secure operating environment for your remote workforce and data center
- Optimal user performance regardless of location
- An expert team for real time Helpdesk assistance
- Consistent infrastructure monitoring

Why Choose Focus as your trusted MSP?

Since 1997, Focus Technology has mastered delivering IT services to mid-size and small organizations across the Northeast. Our agile, custom care, high-touch approach earns us a 95% customer retention rate. We're eager to have you join the Focus family.